



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

Complaint Number : CGS-352687

Received Date: February 13, 2023

CONSUMER INFORMATION

Primary Consumer:

Constance Dort

Secondary Consumers:

Consumer Contact Person:

Consumer Address:

1384 SHADY LN APT 1405

BEDFORD, TX 76021

Tarrant County

United States

Consumer Contact Information:

Home: (682) 380-1943

RESPONDENT INFORMATION

Primary Respondent:

Ace Deuce Ranch

Secondary Respondents:

Respondent Contact Person:

Donnie Greiner, Fay Greiner and Tiffany Harvey

Respondent Address:

4897 FM 911 S

Avery, TX 75554

Red River County

United States

Respondent Contact Information:

Business: (903) 491-1972

Email: tiffanyharvey.acedeuceraneh@gmail.com

COMPLAINT SUMMARY

This complaint concerns Ace Deuce Ranch, Donnie Greiner, Fay Greiner and Tiffany Harvey concerning the purchase of a Pembroke Welsh Corgi puppy on 2/27/2021 for \$1,250. The puppy was purchased at dog alley in Canton, TX. On the day of purchase, my husband Marcus D'Ort and I paid the sum of \$900, agreeing to pay the balance as described in the contract. Upon paying the balance, and noted in the contract, ACA documents would be mailed to me.

Within a couple of weeks, the puppy showed signs of illness experiencing rectal bleeding lethargy and an unwellness to eat or drink. Incredibly concerned, we took her to VCA Metroplex Animal Hospital and was told that she tested positive for parvo and other parasite. Fortunately, we caught it early, she was treated and is healthy.

Due to covid, a move and loss of employment, the balance was not paid until I received a text message from Donnie Greiner in March of 2021 demanding payment of the balance. I mentioned to him that my puppy tested positive with parvo shortly after purchase and almost died. I wasn't sure if to pay the balance due since the puppy testing positive for parvo, which cost me a little more than the balance owed on the purchase contract. He denied any knowledge of her having parvo and demanded payment. I decided not to move forward with a lawsuit if I received my puppy's ACA registration papers and agreed to make the balance payment. Donnie



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confirmed that they would be mailed out to me shortly thereafter.

Two payments of \$175.00 were made on March 11, 2022 & Final payment on March 25, 2022. Both my husband Marcus D'Ort and I have made several attempts since the payment has been made to get our puppy's ACA papers by contacting both Donnie and Faye, and we have only gotten the run around. We have on several occasions given our updated address information and Donnie has told me both me and my husband that his wife mailed out the papers. My last conversation was with Faye Greiner on Monday 2/6/2023. She said that she would check with the breeder regarding my dog's ACA papers and would get back to me on Friday 2/10/2023. I have not heard back from her and still have not received the ACA registration transfer papers for my dog. I expect to get my dog's ACA papers of be refunded purchase amount for an unregistered dog.

COMPLAINT DETAILS

First contact with business: Other

Other: Dog Alley, Canton, TX

Solicitation in other language:

Transaction Place: Other

Other:

Contract Signed: Yes

Amount Requested: \$1,250.00

Amount Paid: \$1,250.00

Method of Payment: CASH

Payment Subtype: Cash Advance:Other

Date of Payment: February 27, 2021

Complained to Business: Yes

Date of Complaint: March 11, 2022

Business Response: Donnie kept went back and forth with his story saying that his wife mailed the papers to us, then he couldn't confirm if they were mailed. Finally, I spoke with his wife Faye on 2/6/2023 and she told me that she would check with the breeder for the paperwork and would get back to me. Still, I have not received the registration papers.

Contacted Another Agency or Private Attorney: Yes

Name and Address of Agency: TDLR

ACA

BBB

Action Taken by Attorney: No action has been taken as of yet.

COMPLAINT INFORMATION



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Complaint Number : CGS-352687

Received Date: February 13, 2023

CGS Analyst: pam.yediares@oag.texas.gov

CPD Region: Dallas

Complaint Source: Web



Date: 2/27/21

ACE DEUCE RANCH Puppy Purchase Agreement

Breed: Pembroke Welsh Corgi TX State License #295
Sire: Whisper's Mubas The Duke Friday Dam: Tanya DeBell
Sex: F Born: 1/1/21 Color: Sable White
Litter # _____ Puppy # _____

This puppy is registered with: ASDR _____ CKC _____ ACA Will Mail When Picked Off ASCA _____ APRI _____ AKC _____ Other: _____

TO WARRANT A HEALTH GUARANTEE, IT IS MANDATORY THAT THE BUYER HAVE THE PUPPY EXAMINED BY A LICENSED VETERINARIAN WITHIN THE FIRST 48 BUSINESS HOURS AFTER THIS SALE. A veterinarian exam should include (but is not limited to) Worms, Giardia, Coccidiosis, and Birth Defects. If Buyer fails to obtain the examination, warranty of health and all rights and obligations of the parties thereto shall terminate. Veterinarian exam must be emailed to Seller within 48 hours of purchase.

Should said examination find puppy has defect(s) incurable by minor medication, Buyer agrees to return live puppy to Seller within 8 hours, along with all applicable paperwork and supplies provided by the Seller at the original time of sale. A refund of the purchase price will be provided.

We do not guarantee after 48 hours against conditions brought on by stress or environmental changes that we cannot control. After initial Veterinarian check, no warranty is offered for conditions such as Coccidiosis, Giardia, Crud, Hypoglycemia, Diarrhea, Tracheobronchitis, Viral/Bacterial or worms that are considered treatable with minor medication.

Heartworms (Heartworm Preventive is recommended to be started at 9 weeks of age and to be given the same time each month).

Buyer makes no warranty against Parvovirus or Distemper. Every possible precaution has been taken by Seller to protect the puppy from communicable disease but all puppies' immunities are different and unpredictable.

Seller and Buyer agree that any veterinarian expense incurred after puppy leaves the possession of Seller will be the sole buyer's responsibility.

if the puppy dies within the first 48 hours, the Buyer must present a statement of necropsy findings from a licensed veterinary of the Seller's choice stating the puppy's cause of death. No refunds will be provided due to accidents. Hypoglycemia or neglect. Seller and buyer agree that all expenses incurred by this necropsy will be the sole responsibility of the buyer.

If a veterinarian recommends putting the puppy to sleep, is it mandatory that Seller be notified PRIOR TO such a procedure, or this warranty of health and all rights and obligations of the parties thereto, shall terminate.

There are no guarantees concerning the disposition, quality, conformation, color, size at maturity or fertility of the puppy.

All electronic communications between Buyer and Seller shall be binding and admissible in judicial or administrative proceedings to the same extent and subject to the same conditions as this contract.

CHOICE OF LAW. THE VALIDITY OF THIS AGREEMENT, THE TERMS OR PROVISIONS, AND THE DUTIES OF THE PARTIES HERETO, SHALL BE INTERPRETED AND CONSTRUED PURSUANT TO, AND IN ACCORDANCE TO OF ANY LAWS OF THE STATE OF TEXAS. ALL QUESTIONS CONCERNING THE VALIDITY, INTERPRETATION, OR PERFORMANCE OF ANY OF IT'S TERMS OR PROVISIONS, OR AF ANY RIGHTS OR OBLIGATIONS OF THE PARTIES HERETO GOVERNED BY AND RESOLVED IN ACCORDANCE WITH THE LAWS OF THAT JURISDICTION.

CHOICE OF FORUM. ANY LEGAL ACTION BROUGHT BY EITHER PARTY TO THIS CONTRACT SUBMITTED FOR RESOLUTION IN THE RED RIVER COUNTY COURT OF THE JUSTICE OF THE PEACE, JUDICIAL COMMISSIONER'S COURT WITHIN RED RIVER COUNTY. FAILURE TO BRING ANY ACTION IN RED RIVER COUNTY WILL BE FORFEITED CLAIMS.

If any legal action is brought by either of the parties hereto, it is expressly agreed that the Seller shall be entitled to recover from party reasonable attorney's fees in addition to any other relief that may be awarded. The amount of reasonable attorney's fees shall be determined by the court, in the trial of such action or in a separate action brought for that purpose. Attorney's fees awarded under provisions of this party will be in addition to any other relief that may be rewarded.

No other terms shall apply to this warranty than those stated above. I have observed this puppy and agree that this puppy appears to be in good health at the time of purchase. I have read, understood, and accepted the conditions of this agreement. There is a \$50 charge on any type of returned check, i.e., NSF, closed account, stop payment, etc.

Your puppy is on NuVet Plus due to the varying kinds of food and different environmental conditions the puppies will come in contact with and the fact that all puppies have immune systems that take time to mature. We recommend continued use of NuVet Plus immune system builder, as directed by the manufacturer. NuVet Plus America's premier pet immune system support supplement incorporating a precise formula of vitamins, minerals, enzymes, herbs and antioxidants that perform synergistically to bring together all of the vital ingredients required to maintain optimal health. **That's why NuVet Plus immune system builder is required as part of your pet's Health Guarantee. For your convenience you may order by phone by calling 800-474-7044. Using code 10130 or online at www.nuvet.com/10130. NuVet products are not sold in stores. Your puppy is on puppy food.**

Dog and Cat breeders are regulated by the Texas Department of Licensing and Regulation.

P.O Box 12157, Austin, TX 78711 800-803-9202 or 512-463-6599 www.tdlr.texas.gov

SELLER IS AVAILABLE TO HELP WITH THE CARE OF YOUR PUPPY 24 HOURS A DAY, PLEASE CALL OR TEXT (903) 933-9575

Seller's Signature

Buyer's Signature

NAME: Ace Deuce Ranch/Tiffany Harvey
ADDRESS: 4897 FM 911 S. Avery, Texas 75554
PHONE: 903-933-9575 or 903-491-9740
EMAIL: tiffanyharvey.acedeuceraneh@gmail.com
www.acedeuceranch.com

NAME: Constance Balderrama
ADDRESS: 223 W 5th St #201
IRVING, TX 75060
PHONE: 214 423 2824
EMAIL: _____

Down Payment: \$ _____ - from Price of Puppy: \$ 1,250.00 Tax TX 6.25% \$ _____
CC 3.5% Charge \$ _____ = Total: \$ _____
Payment Method () Cash () Check # _____ () PayPal () Credit Card Visa / MasterCard / Discover / Amex Exp _____ CVV# _____

Paying \$900 cash April 1st X
2 payments of \$175.00 May 1st





2/16/23
Done
online

Microchip number or label:



Microchip Activation Form

Register your pet's M.A.R.S. microchip TODAY to begin protecting your pet 24/7. One in three pets will go missing at one point in their lives. Unfortunately, almost 90 % will never be able to be returned to their owners because their microchips were never registered. MARS Microchips, Inc. gives your pet Lifetime enrollment with no annual fees!

Owner:

Name:

Address:

City/State/Zip:

Phone number:

Alternate number:

Email:

Alternate contact:

Name:

Address:

City/State/Zip:

Phone number:

Alternate number:

Email:

Pet:

Name:

Species:

Sex:

Breed:

DOB (M/D/Y):

Color:

Identifying markings:

Veterinarian:

Name:

Clinic:

Address:

City/State/Zip:

Phone number:

Payment method: \$19.95

Credit card number:

Print name on the card:

Exp. Date:

Card holder signature:

Easy online registration at:
www.MARRSmicrochip.com



LITTER REGISTRATION APPLICATION

Note: A canine registered with another association/club may be bred with an ACA registered canine. The American Canine Association will recognize and register the litter. However, a photocopy of the canine's non-ACA registration certificate of ownership, MUST be attached to this form along with a copy of a three-generation pedigree. For any registration without these requirements please call customer service at 1-800-651-8332 Monday through Friday 8AM-4PM EST.

Information About Litter (Please print clearly)

Breed of Pups:

Date of birth of Litter: Number of Males: Number of Females:

Litter Fee \$18.00

Information About Sire (Please print clearly)

Sire's Registered Name:

Sire's Registered Number:

Sire's Owner Name:

Please register my dog with ACA
Fee: \$19.00

I certify the above information to be true and correct to the best of my knowledge.

Sire's Owner Signature

Information About Dam (Please print clearly)

Dam's Registered Name:

Dam's Registered Number:

Dam's Owner Name:

Address:

City: State: Country:

Zip Code: Phone Number: Email:

Please register my dog with ACA
Fee: \$19.00

I certify the above information to be true and correct to the best of my knowledge.

Dam's Owner Signature

Because ACA wishes to ensure the integrity of its registration process, all persons or entities are advised that the American Canine Association is not responsible for any error, omission, or misrepresentation regarding the accuracy of information contained on forms submitted by the breeder. We must depend on the information supplied to ACA and can therefore make no express or implied warranty concerning the accuracy of that information. ACA stands responsible for any error our office may commit during the registration process and will take steps immediately to correct such errors once they are brought to our attention. However, the faulty document must be returned to us with the error circled. Please be aware that an application may be revoked for good or sufficient cause and that deliberate misrepresentations thereon may result in cancellation of your application and any attendant privileges customarily extended by the American Canine Association. Please inspect all registration document(s) for accuracy upon receipt. Any errors (or items not received) must be reported to ACA within 90 days from the date of registration. Corrections requested after 90 days will be subject to a reissue fee. The American Canine Association, Inc. reserves the right to make changes or corrections to this document, including prices on any service without notice.

Additional Services

3 Generation Pedigree (Fee: \$15.00)

*This option produces an individual pedigree for each puppy. A flat fee of \$15.00 covers the entire litter. Pedigree Kits are mailed separately within 3-5 business days after the litter is processed. However, if the lineage is through a foreign registry, a slight delay may occur, or the pedigree may not be able to be completed.

Express Delivery (Fee: \$26.00)

(US Only)
Shipping & Handling
USPS Delivery 1 to 3 business days
Payment methods accepted: Credit Card or Money Order only.

Litter Fee: \$ 18.00

Additional Services: \$ _____

Total: \$ _____

Information About Payment

Please make check or money order payable to American Canine Association, Inc.



Mail this form to:

American Canine Association
P.O. Box 121107, Clermont, FL 34712
Phone: 1-800-651-8332 Fax: 1-800-422-1864

Cardholder's Name:

Card #:

Cardholder's Phone Number:

Expiration Date: Today's Date:

Check Policy

Signature of Cardholder

When you send a check as payment, you authorize ACA to convert the check into a one-time Electronic Funds Transfer (EFT). This will automatically debit the check amount from your bank account---please note that this may occur as soon as the same day we receive your payment. Also, because of EFT you will not receive a paper copy of your cancelled check from your bank. Any Check returned will be charged a \$20.00 fee and orders will be cancelled until payment is received. The American Canine Association is not responsible for overdraft fee charges.

**CREDIT CARD AND CHECK BY FAX OR EMAIL ORDERS MAY BE VERIFIED 24 HOURS AFTER SUBMISSION.
FAX ORDERS TOLL FREE TO 1(800)422-1864 OR EMAIL TO REGISTRATIONS@ACADOGS.COM.**

Hardy Stewardson DVM
2409 W. Main
Clarksville, TX 75426
(903)-427-3294

Health Certificate

ACE DEUCE RANCH, TIFFANY HARVEY
4897 FM 911 S AVERY, TX 75554
WELSH CORGI/PEMBROKE

1/01/21

32 lbs

red/wht

MALE ___ FEMALE xx ___

On February 26, 2021 I certify that I have examined the animal described for the purpose of travel on the Airlines, as well as across state lines. (This exam is not intended as a prepurchase exam but only as fitness for travel. Health Certificate expires 10 days from issue date.) To the best of my knowledge and belief, I attest to the statements indicated with a check.

1. Free from infectious, contagious, defect and/or communicable disease.
2. Appears healthy for transport.
3. Owner states no known exposure to rabies or other communicable disease within 2 months.
4. The county of residence is not under a rabies quarantine.
5. Animal has not bitten anyone within the last 14 days.
6. Animal is too young for rabies vaccination.
7. Results of fecal exam negative.
8. This animal can withstand temperature changes of a flight from 20 degrees to 85 degrees fahrenheit.
9. Microchip # 900-217:000-246-761
10. Temperature 100.8

Veterinarian's Signature Landra Stewardson DVM USDA #093394

Landra Stewardson, DVM

Ship to:

prepurchase

MEDICAL HISTORY

13-Mar-2021 to 14-Mar-2021

Client

Connie Balderrama (66474)
C: Connie: (214) 422-2824

Patient

Bella (172905) 2y 1m (09-Jan-2021)
Canine Sable And White
Corgi, Pembroke Welsh Female / Intact
1.98 kg (13-Mar-2021)

Most recent visit date: 13-Mar-2021
Microchip No.: n/a
Rabies tag ID / date : n/a

Patient Alerts: n/a

Current medical overview: as of 11-Feb-2023

Service Reminders	Due Date	Medications (since 14-Mar-2020)	Amount	Disp. Date
K9 Rabies	Review	RCVD GI Puppy Loaf 5.1oz/145g cn 47781/77781 Feed as directed.	12.00 each	13-Mar-2021
K9 Distemper	Review			
K9 Bordetella	Review			
K9 Heartworm Test	Review			
K9 Leptospirosis	Review			
K9 Parvo	Review			
K9 Dental Cleaning	Review			
K9 Heartworm RX	Review			
Physical Exam	Review			
Fecal Exam	13-Mar-2022			
K9 Flea Prevention	Review			
K9 Rattlesnake	Review			
K9 Influenza H3N8	Review			
Weight by Age	Wt.	Record date		
9w	1.98 kg 4.37 lb	13-Mar-2021		
Active Concerns	Established			
Canine parvovirus infection	13-Mar-2021			
Diarrhea	13-Mar-2021			
Inactive Concerns	Established			
n/a				
Resolved Concerns (since 13-Mar-2021)	Established	Resolved		
n/a				
Medications (since 14-Mar-2020)	Amount	Disp. Date		
Fenbendazole (Panacur) Susp 10%/mL	5.00 mL	13-Mar-2021		
DISPMED Give 1 mL(one syringe) by mouth every 24 hours for 5 days in a row.				
Metronidazole CMP DISPMED	9.00 each	13-Mar-2021		
Metronidazole 50mg/ml Give 0.4ml by mouth every 12 hours for diarrhea.				

Outpatient visit (13-Mar-2021 to 13-Mar-2021)

Appointment Type: **Exam: Sick Pet or Hurt** Provider: **Jenny Jackson, DVM** Sex / age / weight: **Female - Intact / 9w / 1.98 kg** (13-Mar-2021)

Concerns (Problem List)

Active

- **Canine parvovirus infection** (13-Mar-2021)
- **Diarrhea** (13-Mar-2021)

13-Mar-2021 Exam

Jenny Jackson, DVM

10:42

Assisted by: Gerrick G.

VITALS

	Temp (F)	HR (/min)	RR (/min)	SBP (mmHg)	CRT (s)	MM color	Pain ([0-4])	BCS (/9)	Wt (kg)
10:42	101.9	150	40	--	--	--	--	--	--
10:46	--	--	--	--	--	--	--	--	1.98

PATIENT HISTORY

General findings

History - P presents for bloody stool. O states P has been having bloody diarrhea for 1 week. E/D normal. No vomiting. P has also been having green ocular discharge.

EXAM FINDINGS

Whole body	General findings	... - BCS 5/9
	Hydration	Hydration normal
Eyes	General findings - Corneas clear; pupils normal size, symmetrical; no discharge
Ears	General findings - No exudate observed; no redness present
Mouth	General findings	... - Teeth are free from excess tartar; gums are pink and moist; no gingivitis or periodontal disease present
Abdomen	General findings	... - Soft and non painful abdomen; no masses or foreign body palpated
Behavioral	General findings	... - Bright; alert; responsive
Cardiovascular	General findings	... - Regular rhythm; no murmur detected; strong femoral pulses
Digestive	General findings	Diarrhea - Bloody
Integument	General findings	... - No ectoparasites observed; hair coat in good condition
Lymphatic system	General findings	... - Lymph nodes all normal size
Musculoskeletal	General findings	... - Ambulatory x4
Nervous system	General findings	... - A full neurological exam was not performed; normal mentation and movement; Intact CPs x4;
Respiratory	General findings - Lungs auscultate clear; no crackles or wheezes, eupnea
Urinary	General findings	... - Normal eliminations; bladder palpates normally

ASSESSMENTS

Diarrhea

Parvotest - weak positive
Fecal test submitted to Antech

PLANS

Diarrhea

Begin antibiotics, GI diet and dewormer
Since eating well and no vomiting monitor closely for worsening of symptoms due to positive parvo test, may be false

*Documents are available as separate attachments or files.

13-Mar-2021 Exam

Jenny Jackson, DVM

10:42

Assisted by: Gerrick G.

positive or mild case but need to recheck if any progression

13-Mar-2021 Order items

- Exam/Consultation Medical Condition [1.2]: 1.00 each
 - Exam/Consultation MARKER (Pick List) LINK [1.305]: 1.00 each
 - Curbside Check in MARKER [44.404]: 1.00 each
- VetScan Parvo [101.883]: 1.00 test
 - Parvo Test (Vetscan Manual Entry) REPORT [101.984]: 1.00 test
- Metronidazole Compounded [301.165]: 9.00 each
 - Metronidazole 50mg/ml
 - Give 0.4ml by mouth every 12 hours for diarrhea. Refills: 0. Exp: 13-Mar-2022.
- RCVD Gastrointestinal Puppy Loaf 5.1oz/145g cn [407.822]: 12.00 each
 - Feed as directed. Refills: 99. Valid until: 13-Mar-2022. Exp: 13-Mar-2022.
- Fecal Test (Parasite) +Giardia [199.680]: 1.00 test
- Fenbendazole(Panacur)Susp 10%/mL [307.64]: 5.00 mL
 - Give 1 mL(one syringe) by mouth every 24 hours for 5 days in a row. . Refills: 0. Exp: 13-Mar-2022.

Diagnostic report

14-Mar-2021 Fecal O&PCmb T808 1yr

Jenny Jackson, DVM

06:10

Source: Antech | Order item: Fecal O&PCmb T808 1yr [199.680]
 Sample collected: 04:21 14-Mar-2021 | Submitted: 13-Mar-2021 | Reported: 14-Mar-2021
 Lab reference: DLBC89350340

Test	Results	Ref. range	Unit
<i>Ova and Parasite with Giardia</i>			

Ova & Parasite

POSITIVE

----- Ova & Parasite Reporting Scheme -----
 The number of eggs or parasites is the number on the entire slide (not per field) for each parasite reported...
 1 seen = 1 egg or parasite seen on entire slide
 1+ = 2-to-4 eggs or parasites (few)
 2+ = 5-to-10 eggs or parasites (small)
 3+ = 11-to-50 eggs or parasites (moderate)
 4+ = >50 eggs or parasites (many)

Parasite #1

HOOKWORM
(ANCYLOSTOMA) EGGS
2+

GIARDIA (ELISA)

POSITIVE

14-Mar-2021 Parvo Test (Vetscan Manual Entry) REPORT

Jenny Jackson, DVM

12:14

Source: VetScan (manual) | Order item: Parvo Test (Vetscan Manual Entry) REPORT [101.984]
 Sample collected: 11:11 13-Mar-2021 | Submitted: 13-Mar-2021 | Reported: 14-Mar-2021

Test	Results	Ref. range	Unit	Time/date
Canine parvovirus Ag [presence] in stool by immunoassay weak	Positive			11:11



VCA Metroplex Animal Hospital & Pet Lodge
 700 West Airport Freeway | Irving, TX 75062 | (972) 438 - 7113

Jenny Jackson, DVM | Date: 3/13/2021 at 11:36 | Invoice: 844934831 | Cashier: Tiffany H

Client	Patient
Connie Balderrama (#66474) 223 W 5th St apt 201 Irving, TX 75060	Bella (#172905) Species: Canine (Corgi, Pembroke Welsh) Sex: Female Spayed Color: Sable And White Birth: 01/09/2021 Age: 2y 1m Weight: 1.98 kg

Detailed Visit Information

Date	Description	Qty	Price	Discount	Tax	Total Price
3/13/2021	Exam/Consultation Medical Condition	1.00	\$95.50	-\$70.50	\$0.00	\$25.00
	VetScan Parvo	1.00	\$130.40		\$0.00	\$130.40
	Metronidazole Compounded	9.00	\$43.16		\$0.00	\$43.16
	RCVD Gastrointestinal Puppy Loaf 5.1oz/145g cn	12.00	\$38.76		\$0.00	\$38.76
	Fecal Test (Parasite) +Giardia	1.00	\$92.50		\$0.00	\$92.50
	Fenbendazole(Panacur)Susp 10%/mL	5.00	\$23.80		\$0.00	\$23.80

Subtotal: **\$353.62**

Discounts	Promotions	-\$70.50
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Preventive Care Status for Bella (Please check for accuracy)

Procedure	Due Date	Status	Procedure	Due Date	Status
Fecal Exam	3/13/2022	Overdue			

A Message from VCA

For non-urgent medication refills, food sales, retail items or if you need your pet's records, please visit our online store at store.vcametroplex.com or please download our new myVCA app from the Apple app store or Google Play.

We offer VCA CareClub wellness plans to help your pet live a happy, healthy life. Offered with convenient monthly payments, they are an affordable way to protect your pet's health and help prevent illness. By offering you greater peace of mind, it allows you to focus on what really matters in your pet's life: their Happiness. Ask us about VCA CareClub and to learn more go to VCACareClub.com.

For information on how we collect and use information about you and your pet, and how you may opt-out of some uses, please see our Privacy Policy at vcahospitals.com/privacy-policy.

Thank you for trusting us with your pet's care. Your friends at VCA Metroplex Animal Hospital & Pet Lodge.



VCA Metroplex Animal Hospital & Pet Lodge
700 West Airport Freeway | Irving, TX 75062 | (972) 438 - 7113

Jenny Jackson, DVM | Date: 3/13/2021 at 11:36 | Invoice: 844934831 | Cashier: Tiffany H

Invoice Summary

Patient Name	Total Price	Total Discount	Total Tax	Total Due
Bella	\$424.12	-\$70.50	\$0.00	\$353.62

Prev Balance:	\$0.00
Total Due:	\$353.62
Amount Paid:	\$0.00
Amount Due:	\$353.62

For information on how we collect and use information about you and your pet, and how you may opt-out of some uses, please see our Privacy Policy at vcahospitals.com/privacy-policy.

Thank you for trusting us with your pet's care. Your friends at VCA Metroplex Animal Hospital & Pet Lodge.

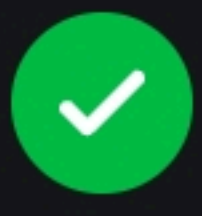
Donnie

Payment to \$donniegreiner

\$175.00

For Puppy payment. Balance \$175

Mar 11, 2022 at 5:22 AM



Completed

Amount \$175.00

Source Navy Federal Credit Union

Identifier #VX7NXFH

To Donnie

From Constance D'Ort



Donnie

Payment to \$donniegreiner

\$175.00

For puppy purchase Paid in Full.
Mar 25, 2022 at 3:58 AM



Completed

Amount	\$175.00
Source	Navy Federal Credit Union
Identifier	#MW0YNFA
To	Donnie
From	Constance D'Ort