

# Other Animal Control Issue #7168665

MAYOR'S CENTER FOR CITY SERVICES - Andi Wheeler



### Details

STATUS - Completed  
PRIORITY - Medium  
SUBMITTED BY - [Resident] Reportinganissue  
SUBMITTED THROUGH - Iframe  
FOLLOWERS - nryan@providenceri.gov

### Dates

DATE SUBMITTED - December 6, 2019, 4:03 am  
Completed: 2019-12-15T19:51:26.217Z  
DUE DATE - December 13, 2019, 12:00 am

### Contact

NAME - N/A  
EMAIL - [REDACTED]@hotmail.com  
PHONE - N/A

LOCATION - 25 Acorn St, Providence, RI 02903, USA

CURRENTLY ASSIGNED TO - Andi Wheeler in Mayor's Center for City Services

DESCRIPTION - Hello,

Though this email is addressed to the RISPCA, but I'm also sending it here for the Providence Rhode Island Police Department and Animal Control to review as well, regarding an ongoing animal abuse issue. Thanks.

Email:

PLEASE tell me that you have seen the viral video of K-9 animal trainer Jeff Gellman hitting a dog, and you are taking action against him? It looks like he is located in Rhode Island, so I'm contacting your organization.

Abusive act starts at 3:11 minutes into the video:

<https://www.youtube.com/watch?v=AnAAr39J8QE>

After Googling Jeff Gellman after seeing the viral video on the news of him hitting a dog, I also saw a link pop up in Google search results to a 2010 blog post on his website he titled "I Abuse Dogs". Also, in the second sentence after the image he has in the post he tauntingly writes "My name is Jeff Gellman. I own Solid K9 Training I am a real world dog trainer and I abuse dogs. Please report me to the ASPCA." While he is attempting to make the case that his "training methods" are to keep dogs from being killed in shelters and the tone of the statement is sarcasm, he obviously has a sense that what he is doing IS abuse. Otherwise, he wouldn't have titled the post that way. Also, the video link above shows abuse against a dog in action, confirming abuse on his part. Here is a link to the blog post he wrote titled "I Abuse Dogs": <https://www.solidk9training.com/sk9-blog/2010/09/08/i-abuse-dogs>

This man needs to face animal cruelty charges, have whatever licensing he has taken away, and all of his training center(s) shut down. Animals should not be allowed to undergo routine abuse with it labeled as training. Dog trainers agree that physically hitting a dog is absolutely not necessary to train it. His training methods are not preferences, they are abuse plain and simple. Please work to see that he faces criminal animal cruelty and abuse charges, and that his license is taken away? Your work to stop people and operations like this is valuable, and stops the suffering that animals endure from on going abusive acts like the ones referenced regarding Jeff Gellman.

Thanks,



Workflow

COMPLETE - December 6, 2019, 6:49 am  
STEP NAME - Opening dialogue and first steps  
ASSIGNEE - Andi Wheeler  
DEPARTMENT - Mayor's Center for City Services  
DESCRIPTION - 1. Initial intake information is shared with constituent (received, talking points, timeline, etc...) 2. Get additional details from constituent (as needed) and leave in comments for city departments 3. Check for duplication before completing your step 4. Make sure next step in workflow is the correct person/dept. before completing your step 5. Make sure request type is correctly classified before completing step. 6. Make sure others do not need to be added as followers or steps in the workflow before completing step.

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COMPLETE - December 14, 2019, 11:34 am  
STEP NAME - Case management  
ASSIGNEE - Erika Cole  
DEPARTMENT - Animal Control  
DESCRIPTION - 1. Investigate request or assign to a staff member 2. Resolution or update shared in comments for MCCS Staff. This can also include an update on projected timeline of completion.

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COMPLETE - December 15, 2019, 2:51 pm  
STEP NAME - Close out message  
ASSIGNEE - Andi Wheeler  
DEPARTMENT - Mayor's Center for City Services  
DESCRIPTION - Final resolution details shared to resident with update

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## Comments

- Dec 6, 2019 6:49am ● Andi Wheeler:  
Hello,
- My name is Andi Wheeler and I am a Constituent Representative in the Mayor's Center for City Services. I am writing to let you know that we have received your message regarding your concern. Providence is a "City that Works" and we are here to advocate for you as we work with the Animal Control Department to address this concern.
- As a specialist for this type of issue within the Mayor's Center for City Services I will provide you with regular updates on the progress of your service request.
- If you have any additional questions or concerns please do not hesitate to contact us by downloading the PVD311 application for iTunes or Google Play. You can also call to connect by simply dialing 3-1-1.
- Thank you,
- Andi Wheeler
- Dec 6, 2019 11:45am ● :
- Thanks kindly.
- Dec 14, 2019 11:34am ● Erika Cole:  
Thank you, we know about this case. Unfortunately, the video was taken in Las Vegas and the human is paying the "trainer" for services which changes things. RISPCA is looking into this however, this incident will help build a case but you cannot make a case out of this incident alone.
- Dec 15, 2019 2:51pm ● Andi Wheeler:  
Hello,
- Thank you again for this report. The Providence Animal Control Department does know about this case. RISPCA is looking into this and looking into see if other incidents have occurred.
- If you have any additional questions or concerns please do not hesitate to contact us by downloading the PVD311 application for iTunes or Google Play. You can also call to connect by simply dialing 3-1-1.
- Thank you,
- Andi Wheeler
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Dec 6, 2019  
4:03am

● **Request was submitted**  
Opening dialogue and first steps was created  
Case management was created  
Request made internal  
Close out message was created

Dec 6, 2019  
6:49am

● **Responded At:** '*Dec 6th, 2019 06:49am*' set  
**Status:** '*Submitted*' updated to '*Received*'  
**Opening dialogue and first steps completed at:** '*Dec 6th, 2019 06:49am*' set  
**Opening dialogue and first steps completed by:** '*Andi Wheeler*' set  
**Workflow Step:** '*Opening dialogue and first steps*' updated to '*Case management*'

Dec 14, 2019  
11:34am

● **Case management completed at:** '*Dec 14th, 2019 11:34am*' set  
**Case management completed by:** '*Erika Cole*' set  
**Workflow Step:** '*Case management*' updated to '*Close out message*'

Dec 15, 2019  
2:51pm

● **Close out message completed at:** '*Dec 15th, 2019 02:51pm*' set  
**Close out message completed by:** '*Andi Wheeler*' set  
**Completed At:** '*Dec 15th, 2019 02:51pm*' set  
**Status:** '*Received*' updated to '*Completed*'